



Arizona @ Your Service

# Arizona Schools for the Deaf and Blind (SDB): Secure Gateway

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# Arizona Schools for the Deaf and Blind (SDB): Secure Gateway

## A cost-saving solution for sensitive data

## The need to protect sensitive data

The Arizona Schools for the Deaf and Blind needed to enhance services to student clients while maintaining and protecting the confidentiality of their information. And they needed to accomplish this without squandering limited resources, so they could use them instead to deliver other important services.

## Providing security while delivering service

To accomplish this mission securely and efficiently, the Arizona Schools for the Deaf and Blind turned to the Government Information Technology Agency and the Arizona Portal team. The solution the group crafted was based on the already existing and powerful Secure Gateway.



### The results

Secure Gateway, operating on the Arizona @ Your Service portal, provides a 24x7 solution for authenticating and authorizing Web transactions for agencies and institutions such as the SDB. In the process, it simplifies Web security administration, all at a fraction of the cost of developing and supporting independent security solutions. Secure Gateway provides SDB and its clients a monitored, robust, centralized security infrastructure while the organization's security administrator retains control over institution security policies and practices. This enables the precise customization the school demands to meet the unique needs of student clients.

### Some additional details

As more and more state agencies turn to electronic solutions for many of their business processes, from credit card payments to authorized sharing of personal data, the risk of data being compromised could increase. Yet, Arizona's agencies are committed to protecting the security and privacy of client data.

Security issues are as complex as they are sensitive, and safeguarding data is a challenging, yet essential, process. The Portal has enabled new services to clients with the security and confidentiality those organizations and their clients deserve and demand.

Secure Gateway has delivered significant benefits to SDB and its clients including: a proven powerful security solution; on-demand pricing and a state-shared infrastructure for cost savings; a single customer sign on for total access to all relevant Web applications; improved workflow for customers and institution security administrator; easy "plug-in" to institution Web space; increased programmer productivity due to reduced security concerns; 24x7 technical support. Overall, the solution has proved beneficial to school and students alike.

### Customer Survey comments

*"Very easy to use and convenient."*

*"Thank You for implementing this system!"*

*"Excellent, thanks for making it so convenient."*



# We're glad we could help, working hand in hand with:

- Arizona Department of Transportation  
Motor Vehicle Division
- Arizona Government Information  
Technology Agency
- Administrative Office of the Courts
- Arizona Department of Economic Security
- Arizona Department of Environmental Quality
- Arizona Government University
- Governor's Office of Highway Safety
- Arizona Department of Insurance
- Arizona State Board of Naturopaths
- Arizona State Board of Pharmacy
- Arizona State Board of Physical Therapy
- Arizona Department of Public Safety
- Arizona Department of Real Estate
- Arizona Registrar of Contractors
- Arizona Schools for the Deaf and Blind
- Arizona Board of Technical Registration
- Arizona Department of Weights and Measures
- and many more

